

# Mission Statement

Egton Surgery is committed to providing the highest quality of care, responsive to your needs and delivered by clinicians whom you know and trust to care for you.

We will:

- Provide personal and holistic care.
- Value continuity of care.
- Provide a service which puts patient welfare at the heart of all we do.
- Provide professional medical and nursing services which meet the identified needs of our patients.
- Promote best practice and encourage continuous professional development of all members of the practice team.
- Convey compassion in all that we do, assessing and responding to need.
- Respect all. Show courtesy. Seek to understand. Treat all fairly and value each person as a unique individual.
- Support the vulnerable.
- Act with integrity and be accountable for our actions.
- Continuously learn and improve, adapting to change and building on achievements.